

Monthly Fees for the C*CURE Alarm and Access System:

11/09/2006

UCard System Support:

Supports direct costs for C*CURE system at the University of Utah:

- Personnel: staff necessary for operating the system “backbone.”
- Equipment: Transportation , computers/laptops , programmers , etc.
- Overhead: consultant, telephone/IP lines, shipping, OIT, Komas and Eccles secure server storage, etc.
- Maintenance: yearly software maintenance fee, network support, server maintenance contracts and server replacement , etc.
- Training for UCard staff

UCard System Support without Technical Support:

Operational support provided by UCard staff for customer s who have C*CURE 8000 trained technical staff

- Troubleshooting of devices/equipment failures
- Individual customer database and access management
- User training

Equipment :

Departments should contact the UCard office to purchase equipment. The UCard office will coordinate with Johnson Controls to ensure device warranty and compatibility with the C*CURE 8000 system. Each area owns and is responsible for replacement and/or upgrade timeline for every device. Departments will be responsible to purchase replacement parts and supplies.

Alarm Response and Monitoring:

Public Safety monitors and responds to alarm systems.

- Any space/area that requires monitoring or a physical response from Public Safety must have an alarm.
- An alarm system can include up to 15 devices; additional devices will be provided according to the fee structure outlined below.

Monthly Fee Structure :

UCard System Support	UCard System Support (without technical support)	Public Safety Monitoring per Alarm System	Public Safety Response per Alarm System (optional)
\$6.50 per reader or intrusion zone	\$5.70 per reader or intrusion zone	\$3.00 per alarm system*	\$3.00 per alarm system
<p>A card reader (with or without a pin pad) can either be magnetic stripe, proximity, bioscript, or combination. Any devices such as door contacts, door latches (electric strike, crash bar, or magnetic lock) and/or request-to-exits associated with the reader are included.</p> <p>A non-reader intrusion zone includes a keypad and any associated door contacts, motion sensors, or other devices normally used to detect intrusions.</p>		<p>An alarm system can include up to 15 devices; each additional group of up to five (5) devices will incur a surcharge of \$13 per month.</p> <p>Punitive fee: 2 - 4 false alarms within the fiscal year will incur a \$50 fee per occurrence; 5 or more will be \$75 per occurrence.</p>	

Fees are subject to change per yearly review and evaluation.

Billing will be itemized by building or departments within a building.